



KPIT Cummins

# Now, just 'Click' for Car Servicing

## DSK Motors and KPIT Cummins launch unique automobile software

**Pune-8<sup>th</sup> Feb.2010:** Now, you can literally plan, monitor & track the servicing of your car online. This innovative & revolutionary software is brought in market by DSK Group. The website [www.CLICKSERVICESMILE.com](http://www.CLICKSERVICESMILE.com) offering these services was officially launched at the hands of D.S. Kulkarni, CMD, DSK Group & Ravi Pandit, Chairman & Group CEO, KPIT Cummins Infosystems Ltd. The software is the brainchild of Jitendra Mali; Executive Director, DSK Motors and has been developed under the guidance of Shirish Patwardhan, Chief Technical Officer - KPIT Cummins.

Pune has been chosen as the first destinations for its launch. Though initially this service will be used for cars only but in later stages two wheelers will also be included for online servicing. With this product anyone can view their car getting serviced sitting anywhere in the world by just clicking this site.

Everybody likes to have proper information about what exactly is the fault in their vehicle, how much they will have to pay, what are the rates for retail parts etc. More to that, the un-expected breakdown of vehicle, an urgency of attending to the faults, unwanted expenditure on its servicing, un-availability of right parts are certain things which need an expert opinion. Sometimes it becomes difficult to keep a track of servicing date due to hectic work schedules wherein a little fault can turn into a big trouble. Even the issues of taking vehicle to the service station and waiting beyond the allotted time for delivery also makes servicing experience miserable to the customers. Keeping these requirements in mind and to bring about transparency and professionalism in this business our thirst to come up with such a technology which would benefit dealer, service station and importantly its customers has been fulfilled with this software said Mali while introducing the technology.

Use of mobiles and internet is common amongst car users. Such customers need to get registered with the website [www.CLICKSERVICESMILE.com](http://www.CLICKSERVICESMILE.com). Depending upon the car model, he will get a complete list of service stations at his vicinity. The new software will allow the customers to view their car online and actually see the break-up of parts & labor along with the time required and also view the car being serviced at the bay.

One can select the best available slot and day as per their convenience and can also avail pick-up and drop facility at multi-locations by selecting the nearest dealer location for service. Once registered, you will get the estimated cost for servicing and delivery time online. You can Even approve any additional work on line, Mali informed.

If anyone has a doubt in understanding why a particular work is been conducted on the car, that query will also be answered by this software moreover it will make you understand the importance of why a work is been conducted on your car. It also pin-points the entire problem in a very simple language and prompts the service due and necessary work to be conducted online, added Mali.



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Speaking on the occasion D.S. Kulkarni said that “the DSK Group has always been in forefront to give the best and customer friendly products and services thereafter. This is further proved with the launch of this innovative product. We will strive harder again to bring something new which would benefit its customers.”

KPIT Cummins is committed to improvement of the auto industry through usage of innovative technology. While we have always found & delivered solutions to the car manufacturers, this is the first time we are bringing our technological expertise for the direct benefit of the end consumers. We believe that as India becomes the center of gravity for the automotive industry the consumers will demand and appreciate technology based solutions, said Pandit.

Now, it will be easy to view your car history and records online and transfer your car records if you wish to sell the car. Similarly, if you are thinking of buying a second hand car, you will get a full history of its servicing records. The portal will update with every progress on the service of your car via SMS. Easy payment of bill online has also been made possible. Apart from all these customer friendly services you can get tips on how to understand maintenance and get the best from your car. The checklist of information related to water, air and oil will also be provided through website. Moreover, it will also help you to determine whether to put claim for insurance, if yes, then what are the necessary forms and procedures to follow, which parts comes under the insurance cover, what would be the approximate amount of insurance.

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